

# Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2023/1669 with regard to the energy labelling of smartphones and slate tablets

|  |                                 |   |
|--|---------------------------------|---|
| <b>1. Trademark</b><br>vivo  |                                 | <b>2. Model identifier</b><br>V2440   |
| <b>3. General product parameters:</b>  |                                 |   |
| Parameter  |                                 | Value   |
| 4. Device type   |                                 | Smartphone  |
| 5. Operating system  |                                 | Android   |
| 6. Energy efficiency class   |                                 | B   |
| 7. Battery user-replaceable  |                                 | Yes   |
| 8. Battery endurance per cycle ( $END_{device}[h]$ )   |                                 | 61  |
| 9. Battery endurance in cycles - default settings [cycles]   |                                 | 1 600   |
| 10. Rated battery capacity ( $C_{rated}[mAh]$ )  |                                 | 6 380   |
| 11. Shipped with protective cover  |                                 | Yes   |
| 12. Repeated free fall reliability test - falls without defect [n]   |                                 | 270   |
| 13. Repeated free fall reliability test - falls without defect, tested in fully extended state [n]                             |                                 | n.a.  |
| 14. Repeated free fall reliability class   |                                 | A   |
| 15. Ingress protection rating  |                                 | IP65  |
| 16. Specified immersion depth in water, in case of IPx8 [m]  |                                 | n.a.  |
| 17. Screen scratch resistance on Mohs hardness scale   |                                 | 4   |
| 18. Charger  | Required output power [W]       | 55  |
|  | Receptacle type (at device end) | USB-C   |
| <b>Repairability information:</b>  |                                 |   |
| 19. Minimum guaranteed availability of operating system security updates, corrective updates and functionality updates (years) |                                 | 5   |
| 20. Repairability Class (based on the index below)   |                                 | C   |
| 21. Repairability Index  |                                 | 2,99  |
| 21a. Disassembly Depth ( $S_{DD}$ ) score  |                                 | 2,80  |
| 21b. Fasteners (type) score ( $S_F$ )  |                                 | 3,30  |
| 21c. Tools (type) score ( $S_T$ )  |                                 | 1,00  |
| 21d. Spare Part score ( $S_{SP}$ )   |                                 | 5   |
| 21e. Software Updates (duration) score ( $S_{SU}$ )  |                                 | 1   |
| 21f. Repair Information score ( $S_{RI}$ )   |                                 | 5   |
| 22. Weblink to information on spare parts availability for professional repairers and end users                                |                                 | <a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a> |

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|--|---|
| 23. Weblink to repair instructions for end-users                       | <a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a> |
| 24. Weblink to indicative pre-tax prices                               | <a href="https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair">https://www.vivo.com/eu/view/support/aboutSelfServiceRepair?code=selfServiceRepair</a> |
| <b>Additional information:</b>   |   |
| 25. Minimum duration of the guarantee offered by the supplier [months] | 24  |

Model placed on the Union market from 15/03/2025



**EPREL registration number:** 2217850

<https://eprel.ec.europa.eu/qr/2217850>

**Supplier:** VIVO MOBILE COMMUNICATION IBERIA S.L. (Authorized representative)

**Website:**

**Customer care service:**

**Name:** VIVO MOBILE COMMUNICATION IBERIA S.L.

**Website:**

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