

CREATIVE CHAT WIRELESS

Lightweight Wireless On-ear Headset

Built for all-day wear and seamless communication, featuring wireless connectivity via Bluetooth and the included 2.4GHz dongle. Equipped with a noise-cancelling boom mic, intuitive volume and mute controls, and plug-and-play compatibility with PC, Mac, and mobile devices. It is the perfect companion for your everyday calls.

All-Day Comfort for Listening and Conversations

Lightweight with ultra-soft ear cushions and adjustable headband for long-lasting comfort.

Dual Mode Wireless

Easily connect to two devices via Bluetooth and the included 2.4GHz dongle. instantly ready for seamless conference calls or gaming sessions.

Clear Conversation Confidently

Experience crystal-clear communication with our advanced noise-cancelling boom microphone, engineered to capture your voice with remarkable clarity.

Tuned 30mm Neodymium Drivers

Built with 30mm Neodymium drivers, the headset delivers a solid audio performance with punchy bass and a natural sound stage.

Enhance Your Music, Movies, Game or Calls with Creative App

Activate SmartComms Kit features like VoiceDetect and NoiseClean In-Out for crystal-clear, noise-free calls.*

* Note: Applicable only when connected to a PC via the Wireless Dongle



Creative Chat Wireless	
Technical Specifications	
Model Number	EF1290
Product Color	- Headset: Black - Dongle: Black
Product Dimensions	- Headset: 66.18 x 189.65 x 171.92 mm / 2.61 x 7.47 x 6.77 inches - Dongle: 5.08 x 15.42 x 24.84 mm / 0.2 x 0.61 x 0.98 inches
Product Weight	- Headset: 137g (4.83 oz) - Dongle: 2g (0.07oz)
Connectivity	- Bluetooth 2.4GHz wireless with bundled dongle
Cable type	1 x 0.8m USB-C to USB-A Charging Cable
Headset Drivers	30mm Neodymium driver - Frequency Response: 20 Hz – 20 kHz - Impedance: 32 ohm - Sensitivity: 121 dBA at 1mW
Microphones	- Type: Noise cancelling condenser - Frequency Response: 100–10,000 Hz - Sensitivity: -38dBV/Pa
Bluetooth Version	Bluetooth 5.4
Bluetooth operating frequency	2402 – 2480MHz
Supported Bluetooth profiles	- A2DP (Wireless Stereo Bluetooth)¹ - AVRCP (Bluetooth Remote Control) - HFP (Hands-free profile)
Supported Codec	- SBC - AAC
Operating Range for Bluetooth devices	Up to 10 meters (Measured in open space. Walls and structures may affect range of device)
RF Output Power	5 dBm
Input Rating	- Headset: 5V, 1A - Dongle: 5V, 0.5A
Battery Capacity	400 mAh
Working Time	55 hrs (Bluetooth) 33 Hrs (with Dongle)
Charging Time	2 hrs through USB-C
Control Buttons	4 buttons (Power on/off button, Mute button, volume up button, volume down button)
LED Indicator	Blue and white
Operating Temperature	0°C to 45°C
Packaging Dimension	- Color Box: 200 x 181 x 53 mm / 7.87 x 7.13 x 2.09 inches - Carton Box (10 in 1): 285 x 200 x 425 mm / 11.22 x 7.87 x 16.73 inches
Packaging Weight	- Color Box: 0.33 kg / 0.73 lbs - Carton Box (10 in 1): 3.81 kg / 8.40 lbs

¹ Stereo Bluetooth or A2DP profile enables wireless transmission of full stereo sound to other Bluetooth devices. To determine whether your device (notebook, PC or mobile device) is equipped with A2DP-enabled Bluetooth technology, refer to your device manufacturer's documentation/website for more information.

Minimum System Requirement	
IOS	iPhone/iPads with Bluetooth for wireless audio streaming
Android	Phone/Tablets with Bluetooth for wireless audio streaming
PC	- PC / Laptop running Windows 10 and 11 with USB port - PC / Laptop running Windows 10 and 11 with Bluetooth A2DP and AVRCP
Mac	Apple computers with Bluetooth A2DP and AVRCP
Package Content	
- Creative Chat Wirelss headset - Dongle - USB cable - Quick Start Guide/Compliance/Warranty leaflet	
Warranty	
1-year limited hardware warranty (Outside Europe) 2-year limited hardware warranty (Europe)	

Part No. / Part Description	51EF1290AA000 / SYS,HEADSET EF1290 CHAT WIRELESS BK WW
UPC Barcode	0 54651 19676 6
EAN Barcode	53 90660 196768
JAN Barcode	4580181854990
GTIN Pallet	70054651196765
GTIN Master	50054651196761
Japan Model#	HS-CHTW
Qty/Carton	10 in 1