

Gigaset

GS6/GS6 PRO

A up-to-date user guide
is available at:
www.gigaset.com/manuals
or directly on your
smartphone under:
Settings ➔ Help & Support



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Introduction

This chapter contains information about this user manual. It describes the symbols used and contains information about accessibility.

About this user manual

This user manual describes how to set up and use your smartphone.

For information on additional settings and menus for the Android operating system, refer to the comprehensive **Google Online Help** for these and many other topics.

Illustration in the user manual

The following sections contain information to be shown in this user manual.

Symbols



Warnings, the non-adherence to which can result in damage to devices or personal injury.



Important information regarding function and appropriate handling or functions that could generate costs.



Additional helpful information.

Action steps

1. First step
 2. Next step
- ➡ Result



Steps that describe navigation to a specific menu always start from the home screen (see section ➡ **Home screen**).

Cross-reference

This symbol indicates a cross-reference within this document: ➡

Accessibility information

Your smartphone and this user manual are designed to be accessible.

The following information will help you find your way around.

Descriptions of controls on your smartphone are based on the following orientation:

- The display of your smartphone is at the front.
- The volume buttons on your smartphone are aligned at the top right.

Accessibility features included

Your smartphone offers many accessibility features.

The following list contains some of the most important accessibility features:

- Screen magnification with activation options.
- 'Easy mode' for seniors and people with visual impairments.
- Adjustment of screen text in size, color, and appearance.
- The TalkBack feature as a screen reader for display elements.
- Voice assistants to perform functions.

Most features can be found in the accessibility settings of your smartphone.

TalkBack (Screen Reader)

The TalkBack feature is a screen reader that helps people with visual impairments to use their smartphones more easily. TalkBack highlights visual elements such as menu items and text on the display. Detailed audio descriptions are provided for the highlighted items.

You can enable the TalkBack feature directly in the first step of the setup wizard (see section ➡ Wizard for configuring the device).

Alternatively, you can activate the function in the accessibility settings of your smartphone.

Voice assistant

Your smartphone supports the Google Assistant voice assistant. The voice assistant can be activated during setup.

The voice assistant allows you to perform selected functions on your smartphone using voice commands. For example, you can play music or start navigation.

1. Say **'Okay Google'** or **'Hey Google'**.
The voice assistant will listen to you.
2. Say the desired voice command.
For example: **'Hey Google, navigate to the nearest petrol station'**.



For more information on voice commands and general use of the Google Assistant, see the **Google Online Help**.

Internal search function for settings

Your smartphone has a build-in search function for settings.



The **Settings App** is in the app overview list. You can access the app overview list by swiping up from the bottom of the home screen (see section ➡ **Home screen**).

1. Open the settings menu.
The settings menu will be displayed. The search bar is located above the menus.
2. Enter the desired term in the search bar.
The matching settings will be displayed.
3. Tap on the desired setting.
👉 You have found the desired setting

Additional apps for greater accessibility

For greater accessibility, you can install additional free apps. You can install the apps via Google Play (see section ➡ **Installing apps via play store**).

The following list contains some useful apps for greater accessibility.

■ Voice access

Operate your smartphones entirely via voice command. You can open apps, switch between screens, write messages, and even edit text.

■ Switch access

Use your smartphones front camera as an operating aid. With simple facial movements, such as looking to the right or left or opening your mouth, you can use apps and select content.

■ Lookout

Transforms your smartphone into a powerful visual assistant, using AI and Google's Gemini models to provide instant insights. It can quickly describe images and answer questions about visual content in the workplace.

■ Action cards

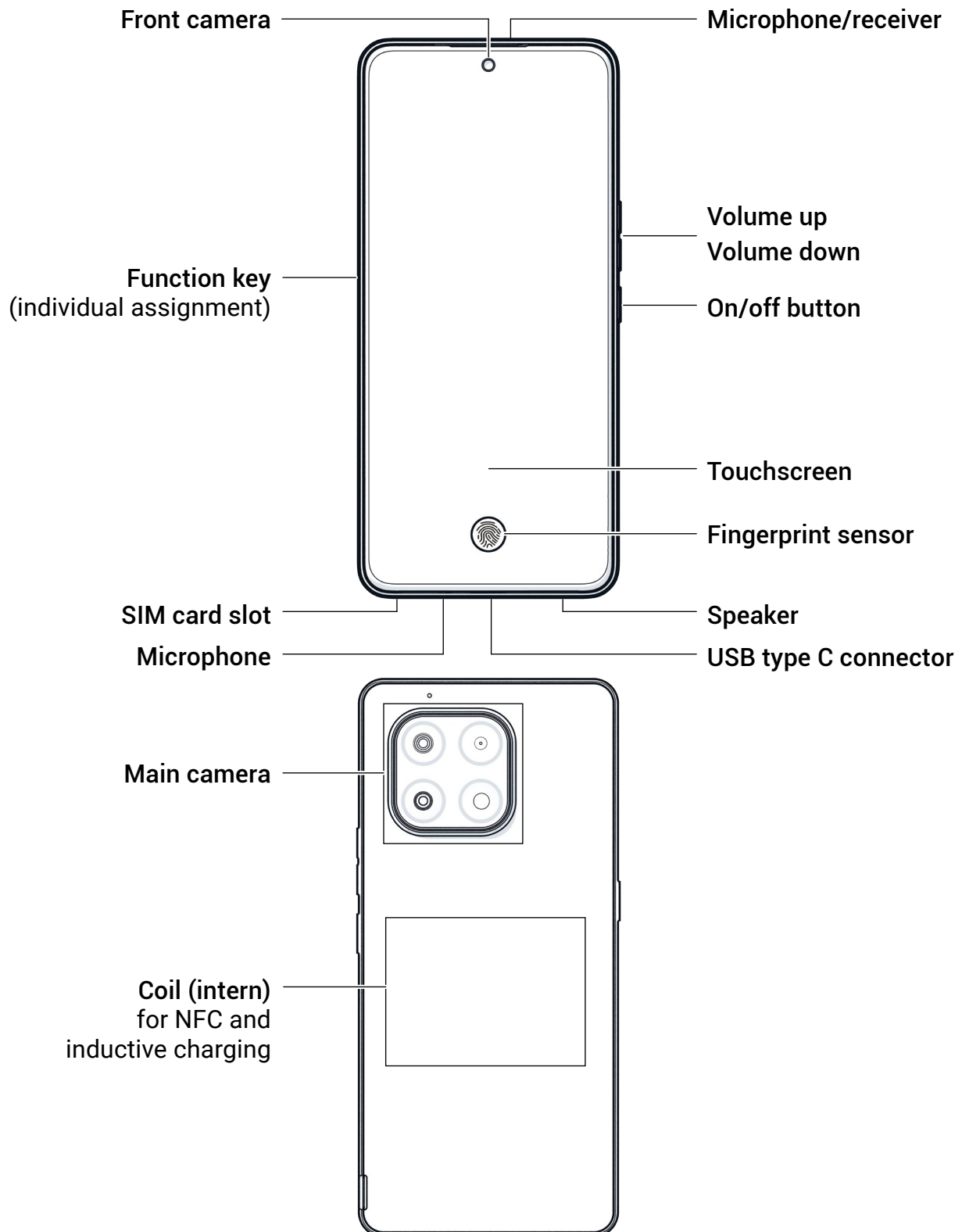
You can set up action cards on your smartphone's home screen to easily access tasks you perform frequently, such as calling a favorite contact or watching your favorite TV show.



This is just a small selection of apps that can help make things more accessible. For more apps, check out the Play Store.
For more information about the Play Store, see the **Google Online Help**.

Overview

Gigaset GS6 / GS6 PRO



Safety information



Please read these instructions carefully. Failure to comply presents a risk of injury and damage to a device, as well as breaches of applicable laws.

Please explain to your children the contents of this document as well as the potential risks associated with using your smartphone.

The operating guide is part of your smartphone. It contains important information about safety, use and disposal. Please familiarize yourself with all the operating and safety information before using your smartphone.

Only use the product as described and for the specified areas of use. Include all documents if passing your smartphone on to a third party.

Proper use

Your Gigaset GS6 / GS6 PRO – hereinafter referred to as your smartphone – is suitable for use in a mobile network. Your smartphone is suitable for private and business use.

Any other use is not permitted. You are not permitted to make changes or modifications to your smartphone and any such changes or modifications will invalidate the warranty.

Important safety information



Warning!

Risk of suffocation! Keep away from children! Keep packaging and protective film and batteries away from children. Keep the smartphone and accessories out of the reach of children. Small children could swallow small parts or batteries. If a battery is swallowed, seek medical attention immediately.



Dispose of used smartphones in line with the instructions (see section ➡ **Waste and environmental protection**).

- The descriptions in this document are based on the default settings of your smartphone.
- For your own safety, only use original, approved accessories from Gigaset for your smartphone. Using incompatible accessories can damage the smartphone and entail hazardous situations. Original accessories can be purchased from Gigaset Customer Service (see section ➡ **Customer service**).
- Your smartphone offers protection class IP68 (dust- and water-resistant). In the event of contact with water, please comply with the following instructions: Never submerge your smartphone in deep water. Do not use your smartphone underwater for more than 30 minutes at a maximum water depth of 1.2 m. Keep all covers fully closed so that no water can get in. Once your smartphone is out of the water, dry it and remove any remaining water droplets from the device openings (microphone / speaker (receiver) / USB type C connector / headset jack) with a lint-free cloth.
- Permitted temperature range for charging: 0 - 60°C.
Permitted temperature range for operation: -20 - 60°C.
High temperatures can shorten the life of electronic devices and damage the battery; plastic parts can deform or melt. Using or keeping your smartphone in refrigerated areas can result in condensation on the inside, which will destroy the electronic circuitry.
- Switch off your smartphone when in potentially explosive areas and observe all warning signs. Potentially explosive areas also include places where switching off vehicle engines is normally recommended. It is at these kinds of places that flying sparks can be the cause of explosions or fires with resulting injuries, and there may be a risk to life. These areas include petrol stations, chemical factories, transport and storage systems for hazardous chemicals, spaces under ship decks, areas in which the air contains chemical substances or fine particles (such as dust or metal powder particles).
- Short-circuiting, disassembling and modifying your smartphone are not permitted because they present a risk of injury, electric shock, fire or damage to the charger.
- If your smartphone becomes hot, changes color or shape or leaks whilst being used, charged or at any other time, contact Gigaset Customer Service immediately.
- The apps preinstalled on your smartphone will be updated automatically. Updates may result in differences from the described menus, functions and displays or apps may no longer function properly. If in doubt, please contact Gigaset Customer Service.
- Additional costs may be charged by your mobile network operator for automatic updates of pre-installed apps, installing further apps or downloading image, video or audio files. Contact your mobile network operator for suitable mobile network tariffs.

Battery and charging



Not replacing the battery properly can pose a risk of explosion.

Dispose of used batteries in line with the instructions (see section ➡ **Waste and environmental protection**).

- Never burn or heat batteries, and do not dispose of them in environments which are at risk of heat or fire to prevent battery fluid escaping, overheating, explosion and fire. Do not disassemble, weld and/or modify the battery. Do not keep the battery where it is exposed to strong mechanical effects.
- Do not use any sharp objects (such as screwdrivers) to touch or pierce the battery. There is a risk that battery fluid will escape or the battery will overheat, explode or catch fire and burn. Crushing, heating and burning batteries are strictly prohibited.
- The battery electrolyte coming into contact with eyes can cause a loss of eyesight. If electrolyte does enter an eye, please do not rub the eye with a hand. Immediately wash the affected eye thoroughly with clear water and consult a doctor. The electrolyte coming into contact with skin (or clothing) presents a risk of skin burns. Immediately wash the skin or clothing thoroughly with soap and clear water, and consult a doctor if required.
- Never use batteries for purposes other than those specified. Never use a damaged battery. If the battery becomes hot, discolors, deforms or becomes leaky whilst being used, charged or kept in a safe place, it must be replaced immediately by a new battery for safety reasons.
- The battery temperature rises during the charging process. Do not keep the battery together with ignitable products in the same drawer as this poses a risk of fire.
- Do not charge the battery for longer than 12 hours.
- Only charge your smartphone indoors. Whilst the phone is charging, do not use the phone for calls or dial any numbers.
- The socket must be easily accessible during the charging process.
- Electrical storms pose a risk of electric shocks.
- Do not use the charger when the power cable is damaged or no battery is inserted in your smartphone because this poses a risk of electric shock and fire.
- Please only use approved power adapters.

Volume



Warning!

High volumes can impair hearing.

Listening to music or conversation with headphones set to a loud volume can be unpleasant and permanently impair hearing.

To prevent loss of hearing, do not have the volume turned up too high for long periods.

Use in hospitals / medical devices

- The function of medical equipment near your smartphone can be impaired. Bear in mind the technical conditions of the environment in question (such as in a doctors' surgery).
- If you use a medical device such as a pacemaker, please consult the manufacturer of the product before using the product. You will be provided information on the sensitivity of your smartphone to external, high-frequency energy sources.
- Heart pacemakers, implantable cardioverter defibrillators:
When you switch on your smartphone, ensure that the distance between your smartphone and an implant is at least 20 cm. To reduce potential interference, use your smartphone on the opposite side to the implant. Please switch your smartphone off immediately if interference occurs. Do not keep your smartphone in a shirt pocket.
- Hearing aids, cochlear implants:
Some digital wireless devices can interfere with hearing aids and cochlear implants. Please consult the manufacturers of these products if interference occurs.
- Other medical devices:
If you and the people around you use other medical devices, please contact the relevant manufacturer for information on whether such devices are protected from radio frequency signals in the environment. You can also consult your doctor about this.

Emergency calls

- Ensure your smartphone is switched on and connected to the mobile network. Enter the emergency number as required and speak.
- Tell the person at the emergency call centre your location.
- Do not end the conversation until the person at the emergency call centre asks you to.

Children and pets

- Keep your smartphone, chargers and accessories out of the reach of children and pets. Children and/or pets can swallow the small parts, posing a risk of suffocation and other hazards. A child may only use your smartphone under the supervision of an adult.

Long periods of use

- Playing games or surfing on your smartphone for long periods may mean assuming an unhealthy body posture. Take a 15-minute break every hour. If you feel unwell having used the phone for a long period, take a break - and consult a doctor if your condition persists.

Aeroplanes, vehicles and road safety

- Switch off your smartphone in aeroplanes.
Please observe applicable restrictions and regulations. Wireless devices can interfere with the function of aeronautical equipment. Follow the instructions issued by flight personnel when using your smartphone.
- The absolute priority for every vehicle driver and everyone in a vehicle is safety on the roads and for road users. Using your smartphone whilst driving can be distracting and therefore lead to dangerous situations. You may also be violating applicable laws.

SIM card, memory card and data connector cable

- Do not remove the card from your smartphone whilst data is being sent or received, as this presents a risk of data loss and damage to your smartphone or memory card.
 - Charges might apply when establishing Internet connections via the SIM card.
-

Defective devices

- The installation and repair of products are the sole preserves of qualified maintenance personnel. Please contact a Gigaset Service Centre.
 - Dispose of faulty devices carefully or have them repaired by our Customer Service team. These devices could interfere with other wireless services.
 - Careless handling of your smartphone, such as dropping it, can shatter the display and damage the electronic circuitry and sensitive parts inside.
 - Do not use your smartphone if the device is cracked or shattered. Fragments of glass or plastic can injure hands and face.
-

Other important information

- Never point the flashlight directly at the eyes of people or animals. Pointing a flashlight too near to human eyes poses a risk of temporary loss of eyesight or impairment of vision.
- Your smartphone can heat up when running power-intensive apps or programs for longer periods. This is normal and has no bearing on the performance of your smartphone.
- When your smartphone warms up, please put it aside and stop the program you were running. Coming into contact with a hot smartphone can cause minor skin irritations such as redness.
- Do not paint or lacquer your smartphone. Lacquer and paint can damage the parts of your smartphone and may cause malfunction.

Getting started

This chapter contains information about the package contents and commissioning.

Package contents

Check the package contents of your Gigaset GS6 / GS6 PRO, before starting it.

Contact Gigaset Customer Service if anything is missing or damaged.

- 1 smartphone Gigaset GS6 / GS6 PRO
- 1 charger cable (USB type C)
- 1 battery cover opener
- 1 clear cover
- 1 SIM card pin
- 1 quick start guide

Commissioning

To start using your smartphone, you need to do the following (in this order):

Put in the SIM card, (optional) put in the memory card, plug in the USB Type-C connector, turn on your smartphone.

Inserting/removing the SIM card and memory card

You can insert a nano SIM card and a memory card into your smartphone.

Your smartphone also has an integrated eSIM. If you use the eSIM, skip the following steps.



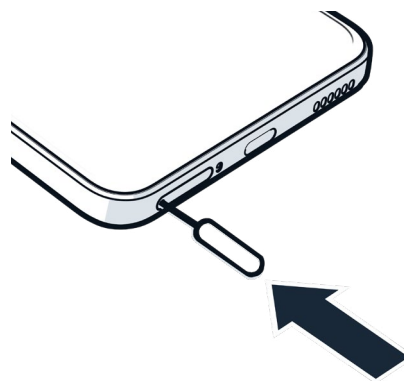
An eSIM is permanently integrated into your smartphone and cannot be replaced. The data from your smartphone contract is written electronically to the eSIM. If you have any questions about the eSIM, please contact your smartphone provider.

SIM Card

1. Open the sim card slot. Hold your smartphone with the front (display) facing you. Insert the SIM card needle provided into the small opening on the left side of the card slot and press gently until the card slot pops out.



Do not confuse this with the microphone!
The microphone is located to the right of the card slot and must not be pressed with the needle.



2. Pull out the card tray. Insert the nano SIM card into the card tray. Do not use force when inserting the nano SIM card, as this could damage the card tray. Insert the card tray back into your smartphone.
3. Reinsert the card slot and press until it clicks into place.

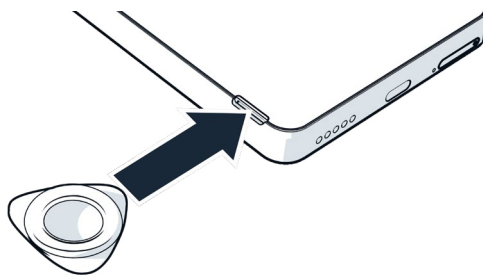
Memory card

Do not use force when inserting the memory card – the contacts in the phone and other parts could be damaged.

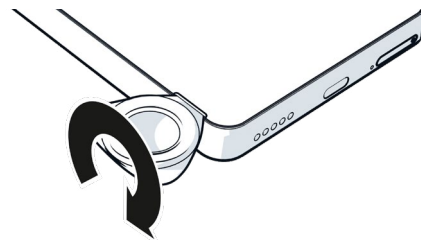


Open the battery cover only with the included tool to avoid damage.

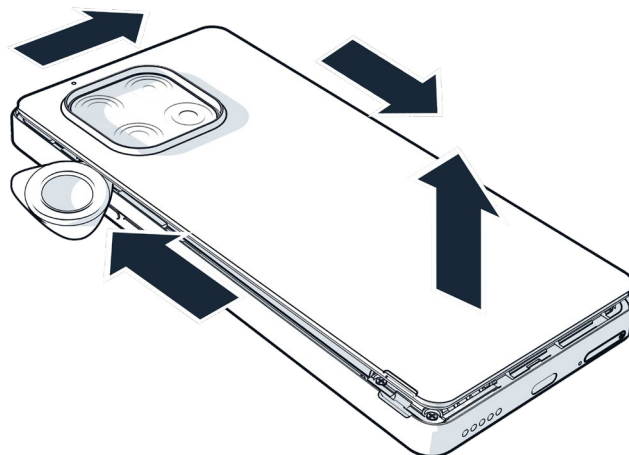
1. Insert the tool into the notch at the lower left corner.



2. Gently lift the battery cover by twisting the tool upwards.



3. Move the tool along the contour of the battery cover.



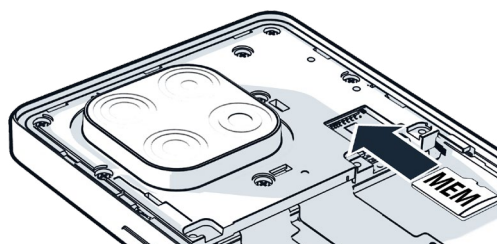
4. Lift off the loosened cover.

5. Insert the memory card.



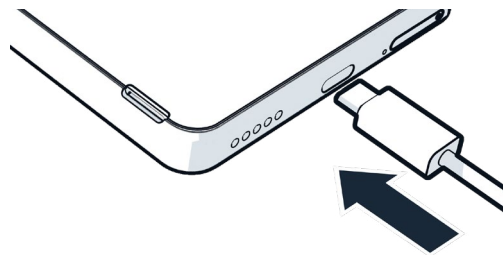
Your smartphone detects memory cards with a storage capacity of 1 TB.

6. Carefully press down the back cover until it clicks into place.



Charging the battery

1. Connect the USB type C connector to the charger cable supplied.
2. Connect the power adapter (not included in delivery) to the USB type A connector of the charger cable and connect it to the power source.



Your smartphone is charged once the charge icon  in the status bar is filled completely.



Alternatively, you can charge your smartphone using a wireless charger.

For environmental reasons this package does not include a charger. This device can be powered with most USB power adapters and a cable with USB type C plug.

You can also buy a USB power adapter from the Gigaset online shop.

Switch your smartphone off if you are not using it for a couple of days.

Switching your smartphone on

1. Tap and hold the **on/off button**.



When you are requested to unlock the SIM card, use the keypad to enter the PIN of the SIM card.

2. When switching on your smartphone for the first time, a wizard starts which guides you through the initial configuration (see section ➡ **Wizard for configuring the device**).

Using your smartphone

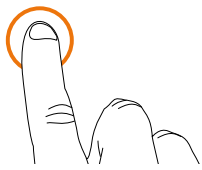
This chapter describes how to use your smartphone.



For more information about operating your smartphone, see the **Google Online Help**.

Using the touchscreen

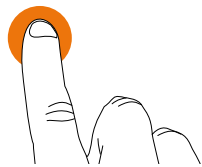
Movements and gestures for using the touchscreen:



Tapping

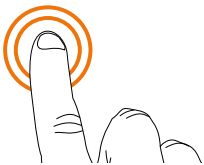
1. Briefly touch the screen with your finger.

Examples: Start an app, and select function or setting or enter text.



Touching and holding

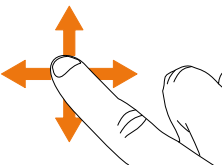
1. Keep your finger on an element until it responds or ..
1. Touch and hold the element.
2. Move your finger across the screen to the place required.
3. Release the element.



Double tapping

1. Tab the screen twice quickly in succession.

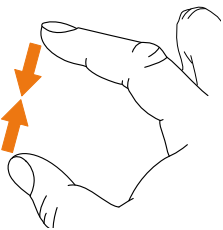
Examples: Zoom, select text, ... (app-dependent)



Swiping

1. Move your finger quickly across the screen without stopping.

Examples: Switching between the home screens.

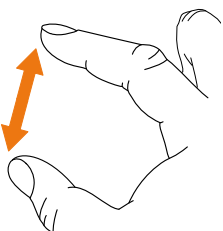


Pinching together

Zoom out:

1. Place two fingers on the screen at the same time.
2. Pinch your fingers together.

Examples: Scaling screen content. Only possible for special screens.



Spreading apart

Zoom in:

1. Place two fingers on the screen at the same time.
2. Spread your fingers apart.

Examples: Scaling screen content. Only possible for special screens.

Wizard for configuring the device

When you switch on your phone for the first time, you are automatically guided through the most important configuration steps.



In the first setup step, you can configure settings for visually impaired users. Use functions such as magnification, read aloud, TalkBack, or adjust the display and text size.

During setup, you can configure the following settings, for example:

- Configuring **eSIM**
- Connecting to **Wi-Fi**
- **Copying data** from your old phone
- Signing in to your **Google Account**
- Configuring **Google Services**
- Setting up **screen lock**
- **Personalization options**

1. Follow the steps displayed to set up your smartphone.
You can skip optional features or settings if necessary and set them up later.
 - You have successfully set up your smartphone and can start using it.



It is recommended to sign in or register for a Google account during setup. The Google account is necessary for services such as Play Store or automatic backup via Google Drive. If you do not currently have a Google account, you can register free of charge. For more information about Google Drive and a Google account, see the **Google Online Help**.

Basic operation

The following sections contain information about the basic operation of your smartphone.

Switching your smartphone on/off

The following section describes how to unlock, turn on and turn off your smartphone.

Switching on

1. Hold down the **on/off button**.

➤ Your smartphone will start up.

Unlocking the SIM card

1. Enter the PIN for the SIM card.

➤ The SIM card is unlocked.

Removing notifications (if available)

Deleting a notification:

1. Swipe to the left or right.

Deal with notification later:

1. Swipe up to open the notifications bar.

When a display lock is set up

1. Swipe up.
2. Unlock display lock.

➤ The home screen is displayed.

Switching off

1. Hold down the **on/off button**.
2. Tap **Power off**.
3. Tap **Ok**.

➤ Your smartphone is switched off.



You can also switch your smartphone to airplane mode. This only disables the wireless functions, the other device functions remain available.

Home screen

The home screen is displayed when you switch on or unlock your smartphone and no app is open. The home screen shown here is an example. The actual appearance of the home screen on your smartphone may vary.



You can create several home screens and configure them as you wish - to quickly access favorite apps and content.

Status bar

The status bar is at the top margin of the screen. The status bar displays notifications and provides access to selected settings in the quick settings menu (e. g. brightness, Wi-Fi, Bluetooth etc.).

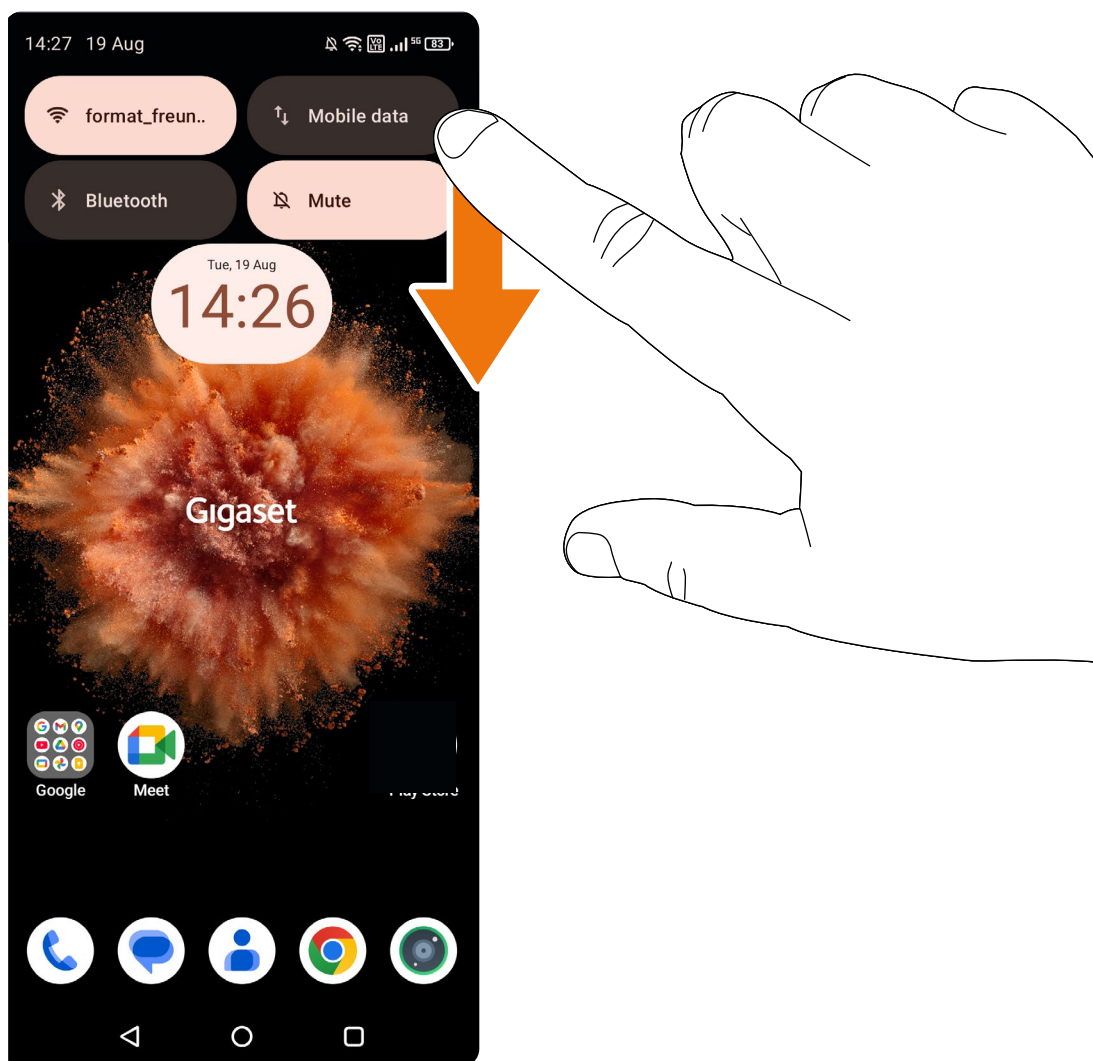


For a complete overview of all status symbols and their meanings, see the **Google Online Help**.

Accessing the quick settings menu

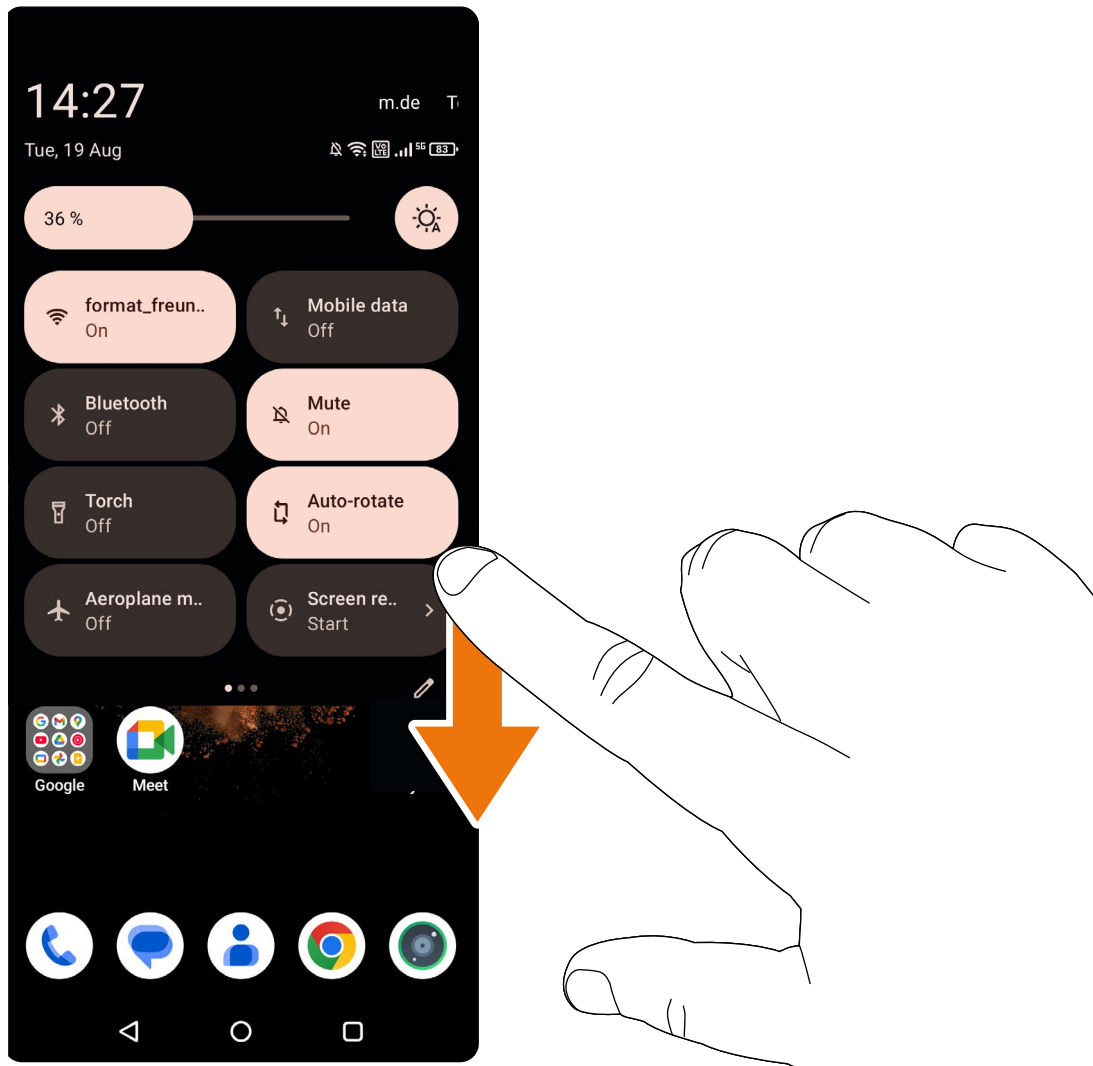
The quick settings enable you to access frequently used settings from all user situations, such as screen lighting, Wi-Fi, Bluetooth and similar settings.

1. Tap the status bar and swipe down with your finger.



➡ The quick settings menu opens.

2. Tap the quick settings menu and swipe further down with your finger.



✎ The quick settings menu is extended and displays more settings.



You can customize the quick settings menu. Select or adjust additional settings. For more information about the quick settings menu, see the **Google Online Help**.

Configuring the home screen



For more information on how to customize your home screen with widgets and apps, see the **Google Online Help**.

Adding an app

1. Swipe up from the bottom edge of the display to open the app overview.
2. Select the desired app.
3. Touch, hold and drag the app to the home screen.
The home screen is shown in the background.
4. Drag the app to a space in the favorites bar and release.
👉 You have added an app to the home screen.



If you drag the app onto an existing app on the home screen, a folder will be created automatically.

Adding a widget

1. Tap and hold the home screen.
An overview of functions will be displayed.
2. Select the desired widget.
The selected widget is displayed on the home screen.
3. Touch, hold and drag the widget to the desired location on the home screen.
👉 You have added a widget to the home screen.



The selection of available widgets depends on the apps installed on your smartphone. For more information on how to install more apps via the play store, see section ➡ **Installing apps via play store**)

Changing the wallpaper

Your smartphone already contains a selection of backgrounds.
You can also select your own photos as backgrounds.

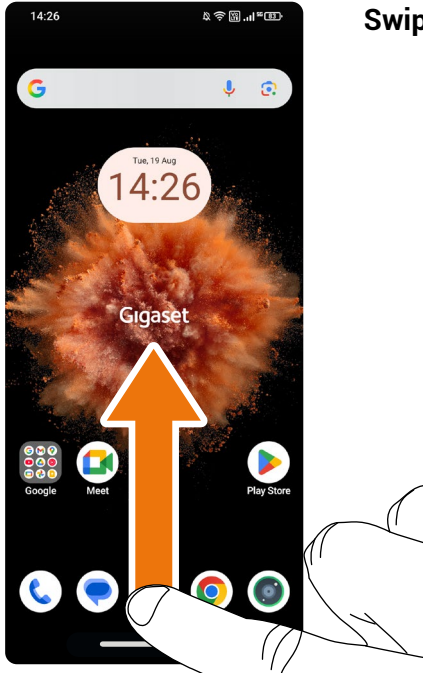
1. Tap and hold the home screen.
An overview of functions will be displayed.
2. Select one of the options: **Lock Screen, Home Screen**
3. Select the desired wallpaper.
👉 The selected wallpaper is displayed on the selected screen.

Setting the navigation mode

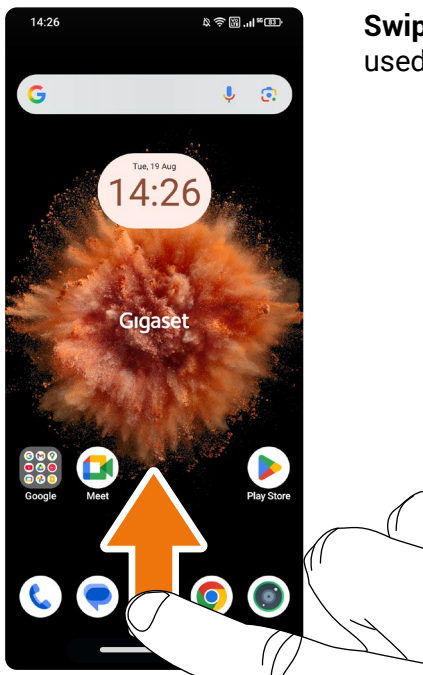
You can control your smartphone using gestures or three buttons on the navigation bar. Gesture control is selected as the default navigation mode. Change the setting in the corresponding menu if necessary.

Navigation using gestures

A line is displayed at the bottom of the screen (navigation bar).



Swipe up from the bottom line to navigate back to the home screen.



Swipe up slightly from the bottom line and hold to open list of apps used most recently (task manager).



Swipe to the center from the left or right edge of the screen to navigate backwards (in an app).



Swipe up at anywhere from home screen to open list of all apps.

Navigation using virtual buttons



Opens the last screen viewed. You can go back several times.



Briefly tap to: Open the home screen which was open last time. Touch and hold to: Open the Google Assistant.



Opens an overview of the apps and browser tabs used last time (task manager).

Scroll through list of apps: Swipe to the left or right.

Open an app: Tap it.

Close an app: Swipe the app up.

Close all apps: Tap Clear all.



For more information on how to customize your home screen with widgets and apps, see the **Google Online Help**.

Setting volume and vibration with the volume buttons

1. Press one of the volume buttons on the right side of your smartphone.
The slider for the volume is displayed.
2. Adjust the volume with the displayed slider or volume buttons.

Which volume is changed depends on what you are currently doing. If you are on a call, the volume of the receiver changes. In idle mode, the media volume changes.

You can also switch between ringtone, vibration and mute:



Enabling ringtone.



Disabling the ringtone, enabling vibration.



Disabling vibration, disabling ringtone (mute).



For more information on how to adjust the volume of different sources such as media, callers or notifications, see the **Google Online Help**.

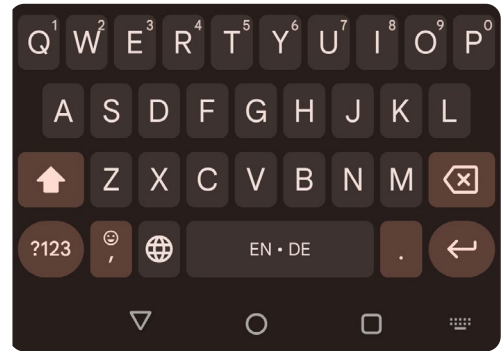
Writing and editing text

In order to enter characters and digits, you can use the Gboard (Google keyboard).

The Gboard appears on the display as soon as you tap on a corresponding input field.

You can choose between different input methods and characters.

If necessary, you can customize the appearance and language of the Gboard.

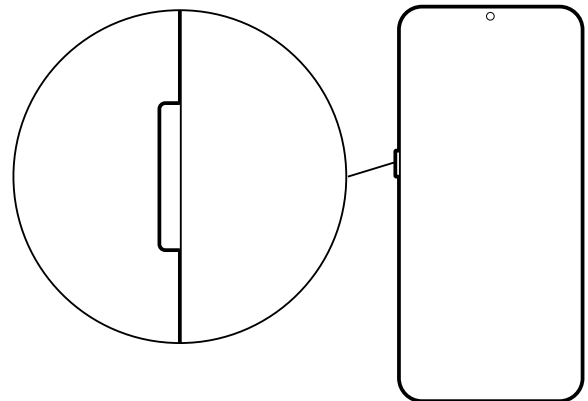


For more information on how to customize the Gboard, see the **Google Online Help**.

Settings for the function key

Various functions or apps can be assigned to the function key on your smartphone via the settings menu.

The function key is on the left side on the outside of your smartphone.



Notifications

The following sections contain information about editing and settings for notifications.

Notifications inform you about various events, such as the arrival of a new voice message or email, appointments or wake-up calls.

Notifications are displayed as follows:

- In the notifications bar.
An icon in the notifications bar denotes which notifications are available.
- On the lock screen.
When the phone starts or when your smartphone returns from idle mode.
- At the top of the screen whilst you are doing something else on your smartphone such as reading an email or watching a video.
- If notification dots are allowed: a colored dot by the app icon that has sent a notification.
- Briefly on the idle screen.



You can customize notifications in the settings. For more information about notifications, see the **Google Online Help**.

Dealing with notifications

You can view and respond to notifications.

1. Tap the notification.
 - The contents of the message are displayed in the associated app. If there are several possible apps, you can select one.

Which information is displayed and which actions are possible depend on the app which triggers a notification.

Some apps allow actions to respond to a notification. You can for example reply directly to an email, switch off a wake-up call or show on the map the meeting place for an appointment.

Deleting and resetting notifications

You can delete or reset notifications.

Deleting a notification:

1. Swipe the notification to the left or right.
 - The selected notification has been deleted.

Deleting all notifications on the Notifications screen:

1. Scroll down to the end of the notifications and tap the button to clear all notifications.
 - All notifications have been deleted.

Resetting a notification on the lock screen or at the top of the screen to read it later:

1. Swipe the notification up.
 - The selected notification has been reset.

Using the main functions

This chapter describes the main functions of your smartphone, such as making calls or writing messages.



For more information about the functions of your smartphone, see the **Google Online Help**.

Telephony

This section contains information about telephony.



The menus, functions and displays described here may differ in appearance and function as the result of automatic updates for your smartphone or individual apps. Please note that the following sections will not describe every detail of every setting. For more information about telephony, see the **Google Online Help**.

Making calls

The following section contains information about making calls. There are several ways to initiate a call.



To make calls, use the **Phone App**. It is in the favorites bar on the home screen by default (see section ➡ **Gigaset GS6 / GS6 PRO**).

Enter the phone number with the dialpad:

1. Tap on the **Phone App**.
The dialpad is displayed.
2. Type in the phone number.
3. Tap the **Call Button**.
📞 The selected phone number is called.

Using a phone number from a contact:

1. Tap on the **Contacts App**.
An overview of all contacts is displayed.
2. Tap the desired contact. If necessary, scroll through the list.
All phone numbers stored for the contact are shown.
3. Tap the **Call Button**.
📞 The selected phone number is called.

Using a phone number from the call log:

1. Tap on the **Phone App**.
The call log is displayed.
2. Tap on the required phone number.
📞 The selected phone number is called.

Incoming calls

With an incoming call, the phone number of the caller is displayed, if available. Information on the contact or the Caller ID is also displayed.

Accepting a call:

1. Tap the **Answer Button**. If the display is locked, touch the **Answer Button** and swipe right.

📞 You have answered the incoming call.

Rejecting a call:

1. Tap the **Decline Button**. If the display is locked, touch the **Decline Button** and swipe left.

📞 You have declined the incoming call.

Rejecting a call and sending an SMS to the caller:

1. Tap the **Message Icon**.
2. Select a predefined quick response or write your own message.

📞 The caller will receive the selected text as a message (SMS).



If your mobile network operator has set up a mailbox for you, callers whose calls have been rejected by you can leave a message.
If you accept a call whilst talking to somebody else, the current call is put on hold.

Functions during a call

During a phone call, various functions are available:

- Showing the dialpad during a call.
- Switching between headset, speaker and connected Bluetooth headset.
- Muting and switching back on the microphone.
- Interrupting and continuing a call.
- Switching between calls (call swapping).
- Merging two calls into a conference call.
- Starting a video call.



For more information about the functions during a call and how to use them, see the **Google Online Help**.

Call logs

The call log displays all outgoing, accepted and missed calls.



You can find the call list in the **Phone App**. It is in the favorites bar on the home screen by default (see section ➡ **Gigaset GS6 / GS6 PRO**).

Various functions are available in the call list:

- Viewing the calls in the different call logs (missed calls, all calls).
- Contacting the caller.
- Adding a phone number to the contacts.
- Deleting calls from the call log.



For more information about the call log and how to use the functions, see the **Google Online Help**.

Contacts list

The contact displays all contacts, possible communication channels, and additional information.



To view and manage contacts, use the **Contacts App**. It is in the favorites bar on the home screen by default (see section ➡ **Gigaset GS6 / GS6 PRO**).

Various functions are available in the contact list:

- Viewing contacts.
- Using a contact for communication.
- Adding a phone number to the contacts.
- Grouping contacts.
- Managing contacts (adding, deleting, editing, exporting etc).
- Adding contacts to favourites.
- Adding contacts to the home screen.



For more information about the contact list and how to use the functions, see the **Google Online Help**.

Messages (SMS/MMS)

This section contains information about sending, receiving and managing messages (SMS/MMS).



To send and receive messages (SMS/MMS), use the **Messages App**. It is in the favourites bar on the home screen by default (see section ➡ **Gigaset GS6 / GS6 PRO**).



Sometimes apps send text messages using billable premium services. Android detects every attempt by an app to send an SMS in your name. A warning is displayed when there is a suspicion that an SMS entails additional charges. Text messages can be discarded, or sent anyway, in these cases.



The menus, functions and displays described here may differ in appearance and function as the result of automatic updates for your smartphone or individual apps. Please note that the following sections will not describe every detail of every setting. For more information about messages, see the **Google Online Help**.

Writing an SMS

A text message (SMS) can comprise a maximum of 160 characters. If you enter more characters, the message is sent in several sub-messages (if this function is supported by your mobile network operator).

1. Tap on the **Messages App**.
The list of conversations is displayed (if any are available).
2. Tap on the button to start a new chat.
3. Enter the phone number, name or email address. Whilst you are doing so, matching contacts from the contact list are suggested. You can tap a suggestion or continue with your entry.
4. Enter the text for the message.
5. Tap the button ➤ to send the message.
📩 You have written and sent a message (SMS).

Writing an MMS

Multimedia messages (MMS) can contain text, images, voice messages, camera pictures or videos, preconfigured stickers (animated symbols) and information about a location.

1. Tap on the **Messages App**.
The list of conversations is displayed (if any are available).
2. Tap on the button to start a new chat.
3. Enter the phone number, name or email address. Whilst you are doing so, matching contacts from the contact list are suggested. You can tap a suggestion or continue with your entry.
4. Enter the text for the message.
5. Tap the button  to select the required attachment (e. g. picture, sticker etc.).
The message is now being converted into an MMS.
6. Tap the button  to send the message.
 You have written and sent a message (MMS).

Reading and managing messages

1. Tap on the **Messages App**.
The list of conversations is displayed (if any are available).
2. Tap on the selected conversation.
The conversation is displayed.
3. Read the desired message. Alternatively, tap the button  to open the options menu.
4. Manage the message via the available functions in the option menu.
 You have read and managed a message.



For more information about the options and how to manage conversations and messages, see the **Google Online Help**.

Using the camera

This section contains information about the camera of your smartphone. The camera can be used to take photos and record videos.



To take photos or a video, use the **Camera App**. It is in the favourites bar on the home screen by default (see section ➡ **Gigaset GS6 / GS6 PRO**).

You can configure many settings for taking photos and videos. The default settings are used in the following sections.



When using the camera to take pictures or videos, observe local regulations and respect other peoples' rights of privacy.



The menus, functions and displays described here may differ in appearance and function as the result of automatic updates for your smartphone or individual apps. Please note that the following sections will not describe every detail of every setting. For more information about the camera settings, see the **Google Online Help**.

Taking a photo

1. Tap the **Camera App**.
The camera app opens. The subject in front of the camera lens appears on the display of your smartphone.
2. Photo mode should be selected by default. If not, select the photo mode using the buttons below.
3. Point your smartphone at the desired subject.
4. Tap on the button to take the photo.
➡ The subject currently displayed is saved as a photo.

Recording a video

1. Tap the **Camera App**.
The camera app opens. The subject in front of the camera lens appears on the display of your smartphone.
2. Select the video mode using the buttons below.
3. Point your smartphone at the desired subject.
4. Tap on the button to start recording.
Recording begins. The current recording time is displayed in the top section of the screen.
5. Tap on the button again to stop recording.
➡ The recorded video is saved.

Netless chat

The **Netless Chat** app enables communication even without an Internet or Wi-Fi connection. You can send voice messages between two Gigaset GS6 devices, even without Wi-Fi or mobile data. Ideal for traveling and emergencies.



You can find the app in the app overview list. You can access the app overview list by swiping up from the bottom of the home screen (see section ➡ **Home screen**).

Apps for office tasks

Useful apps for office tasks are already pre-installed on your smartphone.

The following apps are available:

- **Calculator**
- **Calendar**
- **Clock** (Alarm, Clock, Timer, Stopwatch, Bedtime)
- **Keep notes**
- **Files**

The listed apps are in the app overview list. You can access the app overview list by swiping up from the bottom of the home screen (see section ➡ **Home screen**).



For more information about the scope and functions of the apps and how to use them, see the **Google Online Help**.

Apps

Many apps for most use cases are already pre-installed on your smartphone.

If necessary, you can install additional apps via Play Store.

Preinstalled default google apps

Your smartphone comes with many default Google apps.

Here is a selection of the most useful Google apps:

	Google:	Browse Internet and search smartphone.
	Chrome:	Browser for surfing on the Internet.
	Gmail:	Receive, write and send emails.
	Maps:	Look for and find out about places in all corners of the globe.
	YouTube:	Play YouTube videos and playlists.
	Files:	File manager.
	Drive:	Store data centrally in the Google cloud service.
	Photos:	View and manage photos and videos.
	Calendar:	Manage tasks and dates/times.
	Play Store:	Download and manage apps.

Installing apps via play store



To install and manage apps, use the **Play Store App**. It is on the home screen by default (see section ➡ **Gigaset GS6 / GS6 PRO**).

1. Tap on the **Play Store App**.
2. Enter the name of the app you are looking for in the search bar.
3. Alternatively browse through the categories.
4. Tap on the selected app. Details about the app are displayed.
5. Tap the button to install the app.
👉 You have installed a new app. The app will be displayed on the home screen.



For more information about the options and how to manage conversations and messages, see the **Google Online Help**.

Settings

The following section contains information about the different device settings, such as display, sounds, energy options, security, mobile signal and network.



To adjust settings, use the **Settings App**. It is in the app overview list. You can access the app overview list by swiping up from the bottom of the home screen (see section [Home screen](#)).



The menus, functions and displays described here may differ in appearance and function as the result of automatic updates for the device or individual apps. Please note that the following section will not describe every detail of every setting. For more information about the camera settings, see the **Google Online Help**.

Internal search function for settings

Your smartphone has a built-in search function for settings.

This gives you direct access to all functions related to the search term you entered. You don't have to navigate through various menus first.

1. Open the settings menu.
The settings menu will be displayed. The search bar is located above the menus.
2. Enter the desired term in the search bar.
The matching settings will be displayed.
3. Tap on the desired setting.
👉 You have found the desired setting.

Display

The following is an excerpt of the possible settings and functions:

- Brightness
- Contrast
- Screen timeout
- Lockscreen
- Design (light/dark)
- Font size



For more information about the available display settings, see the **Google Online Help**.

Tones and volume

The following is an excerpt of the possible settings and functions:

- Adjusting the volume
- Managing vibration
- Ringtones
- Notification sounds



For more information about tones and volume settings, see the **Google Online Help**.

Power management

The following is an excerpt of the possible settings and functions:

- Battery usage
- Battery saver



For more information about power management, see the **Google Online Help**.

Display lock

The display lock protects your smartphone from unauthorized use. When you switch your smartphone on or enable the display, you are prompted to unlock your smartphone.

The display lock becomes active after a defined time after your smartphone has switched to idle mode.

The following display locks are available:

- A pattern
- Fingerprint
- Facial recognition
- PIN
- Password



For more information about the various display locks and how to set them up, see the **Google Online Help**.

Network connections

This section includes information about mobile networks, Wi-Fi, Bluetooth, NFC and more.

Your smartphone can establish connections to mobile networks, Wi-Fi and other devices via Bluetooth and NFC.



For more information about the network connections and how to set them up, see the **Google Online Help**.

Mobile networks

To make and receive calls with your smartphone over a mobile network, you require a SIM card from the relevant mobile network operator. Refer to your mobile contract for which services are available, and which terms and conditions apply.

You can enable/disable the mobile network or edit the settings for the mobile network.

Wi-Fi

Use your smartphone to establish a connection to a Wi-Fi, and use the connection to send data and to surf the Internet.

A connection is established automatically if your smartphone is within range of a registered Wi-Fi and the Wi-Fi function is enabled.

The following is an excerpt of the possible settings and functions:

- Enabling/disabling the Wi-Fi function
- Establishing a connection to a Wi-Fi
- Adding more Wi-Fi networks
- Removing a Wi-Fi
- Sharing Wi-Fi access

Establishing a connection to a Wi-Fi

1. Open the settings menu.
2. Tap on the Wi-Fi menu.
All Wi-Fi within range are displayed.
3. Tap on the selected Wi-Fi.
4. Type in the password (if required).
5. Tap the button to connect.
👉 You have established a connection to the selected Wi-Fi.

Wi-Fi networks registered for your smartphone are shown at the end of the list as saved networks. Even if they are currently out of range and no connection is established.

Connected devices

You can connect your smartphone to other devices via Bluetooth or NFC.

The main difference between Bluetooth and NFC is the range.

- Bluetooth is suitable for connecting devices over a distance of several metres.
For example, when using wireless headphones or a controller.
- NFC is only suitable for connecting over very short distances.
For example, when using your smartphone to pay at a terminal or for direct data transfer between two smartphones.

When connecting to a device for the first time, you must pair it with your smartphone. This is to enable a secure connection between the two devices. Then the connection is established automatically.

The following is an excerpt of the possible settings and functions:

- Enabling/disabling the Bluetooth function
- Enabling/disabling the NFC function
- Pairing
- Changing the name of your smartphone or names of the connected devices

Pairing

Before you can connect your smartphone to a device, you must perform a pairing between these devices. After a pairing is performed, the devices keep this status until the pairing is ended.

1. Open the settings menu.
2. Tap on the menu for connected devices.
3. Tap on the selected option (Bluetooth or NFC).
4. Follow the steps shown.

🔔 You have established a connection to the selected device via Bluetooth / NFC.

Wi-Fi networks registered for your smartphone are shown at the end of the list as saved networks. Even if they are currently out of range and no connection is established.



Your smartphone can be seen by all nearby devices with Bluetooth function. To prolong the battery life, disable the Bluetooth function when you are not using it. However, NFC has only a minor impact on battery life and can stay enabled in most situations. For more information about Bluetooth and NFC, see the **Google Online Help**.

System update

Your smartphone checks automatically for new system updates (Android versions). You can also trigger this process manually.



For more information about how to update your smartphones system, see the **Google Online Help**.

Troubleshooting

This chapter provides guidance on troubleshooting your smartphone.

You can find answers to frequently asked questions about your smartphone in our Service Portal: service.gigaset.com

Restarting your smartphone

If apps or other functions are not working properly or the screen of your smartphone is no longer reacting, reboot your smartphone.

1. Press the **on/off button** and the **volume up button**. A menu is displayed.
2. Tap on the button to restart.
 - 👉 Your smartphone will restart.

If your smartphone cannot be restarted in this way, proceed as follows:

1. Remove the battery from your smartphone and wait a moment (see section ➡ **Using your smartphone**).
2. Reinsert the battery into your smartphone (see section ➡ **Using your smartphone**).
3. Press the **on/off button** for 3 seconds to switch your smartphone on.
 - 👉 Your smartphone will restart.

If restarting does not solve the problem, reset your smartphone to factory settings (see section ➡ **Restoring the default factory settings**).

Restoring the default factory settings

If the problem cannot be solved otherwise, it may be helpful to restore your smartphones factory settings. Please note that your smartphone will need to be reconfigured afterwards.



Important!

As a result of restoring the factory settings, all your personal settings and data will be deleted from your smartphone.

1. Open the settings menu.
2. Enter '**factory settings**' in the search field. Matching search results are displayed.
3. Tap the button to delete all data.
4. Wait a few minutes until the process is complete.
 - 👉 You have restored your smartphones factory settings.

Replacing the battery

When the battery is reaching the end of its life, you can replace it.

1. Switch off your smartphone.



Open the battery cover only with the included tool to avoid damage.

2. Insert the tool into the notch at the lower left corner.

3. Gently lift the battery cover by twisting the tool upwards.

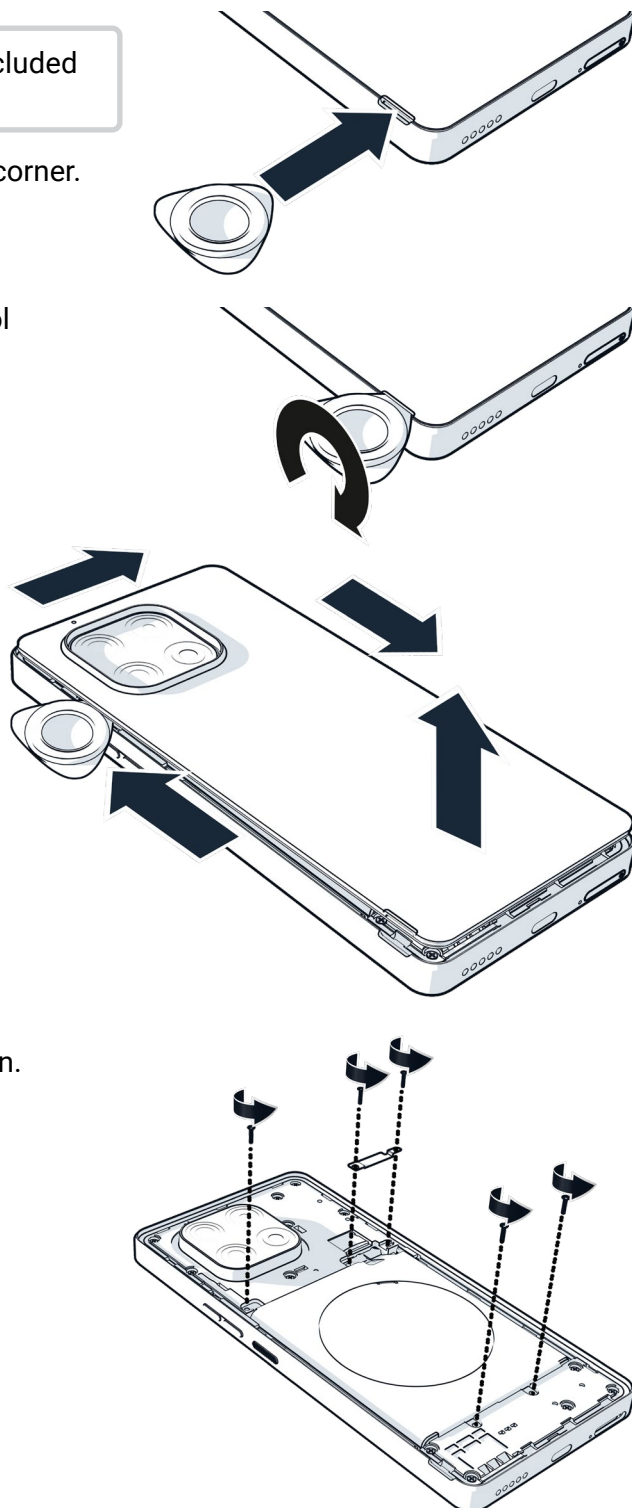
4. Move the tool along the contour of the battery cover.

5. Lift off the loosened cover.

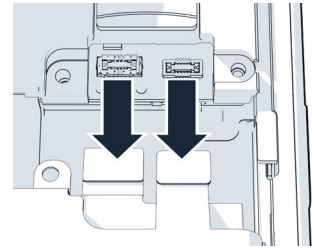
6. Unscrew and remove the five screws as shown.

7. Remove the cover of the battery connector.

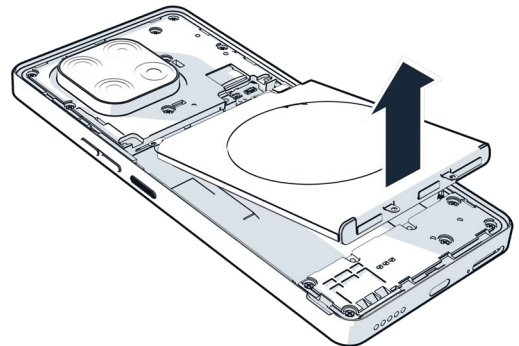
8. Remove the cover of the battery.



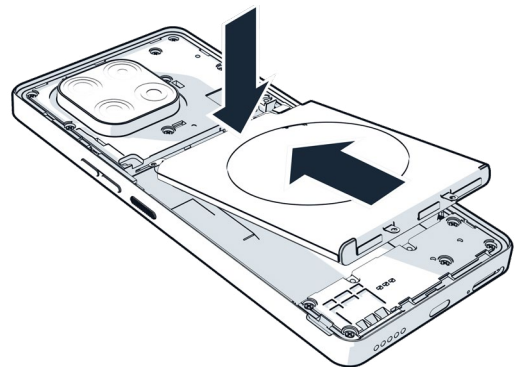
9. Disconnect the battery connector. To do this, carefully pull the black strip on the top right of the battery.



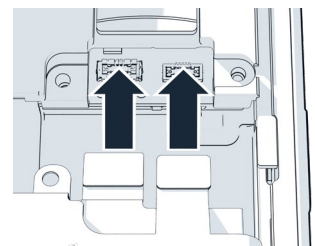
10. Remove the battery from your smartphone.



11. Place the new battery with the battery connector in the top right.



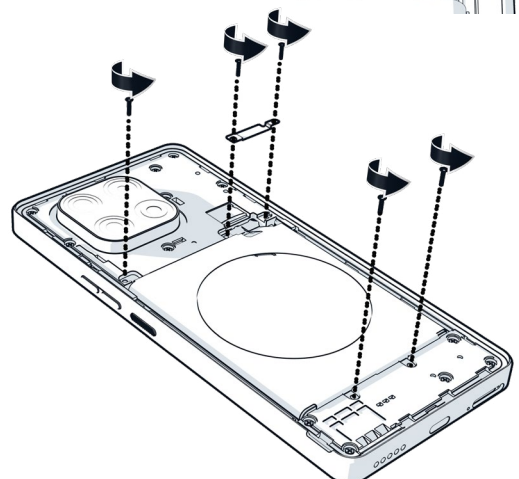
12. Line up the battery connector of the new battery with the socket and carefully engage it.
13. Put the cover back on the battery.
14. Replace the battery connector cover.



15. Tighten the five screws.
16. Carefully press down the back cover until it clicks into place.



Before closing your smartphone, ensure that no connections have been loosened unintentionally.



Appendix

Care instructions

To ensure optimal performance and longevity of your smartphone, follow these care instructions:

- **Keep your smartphone dry.** Avoid exposing it to water, moisture, or extreme humidity.
- **Clean your smartphone with care.** Use a soft, dry cloth. Do not use harsh chemicals, solvents, or detergents.
- **Protect the screen.** Use a screen protector and avoid placing your smartphone face-down on hard surfaces.
- **Handle with care.** Avoid dropping, bending, or applying excessive pressure to your smartphone.

Following these instructions will help maintain the performance and appearance of your smartphone over time.

Customer service

If you have any problems with your smartphone, please contact a Gigaset dealer or the Gigaset Service Center.

You can also purchase original accessories (e.g. batteries, charger) there.

Support is available in our Service Portal: **service.gigaset.com**

Guarantee Certificate

Unless otherwise specified, the guarantor (hereinafter referred to as “Gigaset Technologies”) grants the consumer (customer) a durability warranty under the following conditions (warranty conditions), without prejudice to the consumer’s statutory rights relating to defects. The customer’s warranty rights are not limited by this warranty. Warranty rights can be asserted free of charge. This warranty represents an obligation on the part of the guarantor in addition to the statutory warranty rights that can be asserted free of charge for defect claims.

Warranty conditions:

- In the case of new devices (telephones, smartphones) and their components exhibiting defects within 24 months of purchase, Gigaset Technologies shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. This durability warranty applies for 12 months from the date of purchase for parts subject to wear (all moving parts that can be replaced by the customer itself, e.g. spare parts, batteries, keyboards, housing).
- This warranty does not apply in the event a defect to devices is attributable to improper treatment and/or a failure to follow the operating guides.
- This warranty does not cover any services provided by the appointed dealer or by the customer himself (e.g. installation, configuration, software downloads). Manuals and, where applicable, accompanying software on a separate data carrier are also excluded from the warranty.
- Proof of purchase plus date of purchase are required as evidence of a valid warranty. Warranty claims must be asserted within two (2) months of the awareness of a warranty event.
- Replaced devices or their components returned to Gigaset Technologies during the course of an exchange are transferred to the ownership of Gigaset Technologies.
- This warranty applies to new devices acquired within the European Union. These will be exchanged free of charge for a technologically current device or repaired by Gigaset Technologies. The warrantor is Gigaset Technologies GmbH, Frankenstraße 2, D-46395 Bocholt.
- No further or different claims arising from this manufacturer’s warranty will be accepted. Gigaset Technologies accepts no liability for operational interruptions, loss of profit and loss of data, software additionally installed by the customer or other information. The customer is responsible for safeguarding these. The liability disclaimer does not apply if liability is mandatory, for example under the Product Liability Act, in cases of wilful intent, gross negligence, injury to life, limb and health or breach of material contractual obligations. Claims for damages in respect of breach of material contractual obligations are however limited to foreseeable losses typical for the contract, unless liability is as a result of wilful intent, gross negligence, injury to life, limb and health or under the Product Liability Act.
- Successful assertion of a warranty claim does not extend the term of the warranty.
- Unless there is a warranty event, Gigaset Technologies reserves the right to charge the customer for an exchange or repair. Gigaset Technologies will inform the customer of this in advance.
- Any change to the rules governing burden of proof to the detriment of the customer is not connected with the above rules.
- Federal German law applies to this warranty, to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG). This choice of law does not deprive the consumer of the protection he/she would have been granted under provisions that cannot be derogated from by agreement, according to the law of the country in which he/she has her habitual residence (“favourability principle”).

Please contact the warrantor’s customer services to redeem and assert this warranty. You can find the relevant telephone number in our Service Portal at: **service.gigaset.com**

Exclusion of liability

The display is made up of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a color deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

- **Colour illuminated sub-pixels:**
Maximum number of permitted pixel errors = 1
- **Dark sub-pixels:**
Maximum number of permitted pixel errors = 1
- **Total number of colored and dark sub-pixels:**
Maximum number of permitted pixel errors = 1



Signs of wear on the display and casing are excluded from the warranty

Certain content and services which can be accessed using this device are the property of third parties and are protected by copyrights, patents, trademarks and/or other laws for the purpose of safeguarding intellectual property. Such content and services are provided solely for non-commercial, private usage. You may not use content or services which has/have not been authorised by the owner of particular content or a service provider.

Without limiting the generality of the foregoing, except as expressly specified by the owner of the content or the service provider, the modification, reproduction, dissemination, uploading, publication, transmission, translation, sale, creation of derived works, distribution of content or services shown on this device are not permitted in any form and on any medium.

Approval

This appliance is intended for use within the European Economic Community.

Country-specific features are taken into account.

Gigaset Technologies GmbH hereby declares that the radio equipment type Gigaset GS6 and Gigaset GS6 PRO complies with Directive 2014/53/EU.

The full text of the EU Declaration of Conformity is available at the following web address:

www.gigaset.com/docs

In some cases, this declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.



The 5150 - 5350 MHz band is restricted to indoor use in the UK and for the following countries: AT, BE, BG, CH, CY, CZ, DE, DK, EE, EL, ES, FI, FR, HR, HU, IE, IS, IT, LI, LT, LU, LV, MT, NL, NO, PT, PL, RO, SE, SI, SK, TR, UK/NI

Waste and environmental protection

Correct disposal of this product

(Directive for electric and electronic equipment (WEEE))

(Applicable in countries with waste separation systems)



EU: This label on the product, accessory or in documentation indicates that the product and its electronic accessories (such as charger, headphones and USB cable) may not be disposed of in household waste.

UK: The Waste Electrical and Electronic Equipment Regulations 2013.

To avert potential environmental harm and health risks from unmanaged waste disposal, recycle responsibly with the aim of encouraging sustainable reuse of raw materials.

Private users should turn to the dealers from where they bought their products, or contact the authorities responsible, who are able to provide information on where parts can be taken for disposal in an environmentally friendly manner.

Commercial users should please contact their suppliers and check the general terms of their purchase agreement.

This product and the electronic accessory parts may not be disposed of with other commercial waste.

This "WEEE" is compatible with the RoHS Directive.

Delete all personal data from your smartphone before disposing of it.

Correct disposal of batteries in this product

(Applicable in countries with waste separation systems)



This label on the battery, in the manual or on the packaging denotes that the batteries in this product may not be disposed of in household waste.

Not disposing of batteries properly means the substances inside pose a health risk and a risk to the environment.

To protect natural resources and encourage environmentally responsible reuse of material resources, please separate batteries from other waste streams and dispose of them at your local, free collection point for used batteries.

About radiation

The following section contains information about information on SAR Certification (Specific Absorption Rate).

THIS DEVICE SATISFIES THE INTERNATIONAL DIRECTIVES FOR EXPOSURE BY RADIO WAVES.

Your mobile device has been developed so as not to exceed internationally recommended exposure thresholds for radio waves.

These directives have been specified by an independent scientific organisation (ICNIRP) and include a high margin of safety which should guarantee the safety of all regardless of age and state of health. The directives on exposure to radio waves use a unit called the specific absorption rate (SAR).

The SAR threshold for mobile devices:

- SAR on head/body (while on phone): 2.0 W/kg
- SAR on limbs (worn on arm for example): 4.0 W/kg

The highest SAR values in the ICNIRP Directives for this device model:

- SAR on head (while on phone): 0.659 W/kg (10 g)
- SAR on body (worn in trouser pocket for example): 0.983 W/kg (10 g)
- SAR on limbs (worn on arm for example): 2.006 W/kg (10 g)

The SAR values for wearing on the body are determined at a distance of 5 mm. To comply with the HF exposure directives for wearing on the body, the device should be positioned at least this distance away from the body.

Technical data

Frequency and bands

2G	900 MHz	35 dBm
2G	1800 MHz	32 dBm
3G	900 MHz	25.7 dBm
3G	2100 MHz	25.7 dBm
4G / 4G+	GS6 / GS6 PRO: B1/B2/B3/B5/B7/B8/B20/B28/B38/B40/B41	25.7 dBm
4G / 4G+	GS6 PRO: B9/B18/B19/B34/B42/B43	25.7 dBm
5G NR	GS6: n1/n3/n5/n7/n8/n20/n28/n38/n41/n77/n78	28 dBm
5G NR	GS6 PRO: n1/n3/n5/n7/n8/n20/n26/n28/n38/n40/n41/n77/n78	28 dBm
Wi-Fi 2.4	2.4 GHz	20 dB
Wi-Fi 5.1 - 5.7	5150 MHz - 5 250 MHz	23 dBm
Wi-Fi 5.1 - 5.7	5250 MHz - 5350 MHz	20 dBm
Wi-Fi 5.1 - 5.7	5470 MHz - 5725 MHz	20 dBm
Wi-Fi 5.8	5725 MHz - 5850 MHz	13.98 dBm
Wi-Fi 6e	5945 MHz - 6425 MHz	14 dBm
BT	2.4 GHz	20 dBmx
NFC	13.56 MHz	42 dBμA/m @ 10 m
WPT	110 KHz - 205 KHz	-8.591 dBμA/m @ 10 m

Accessories

Only use Gigaset approved chargers, batteries and cables. Unapproved accessories can damage the device.

Charging requirement

The power supplied by the charger must be between a minimum of 5 watts (required for the operation of the radio equipment) and a maximum of 30 watts in order to achieve maximum charging speed.

Battery

- Technology: Li-Polymer
 - Capacity: 5300 mAh type, V30145-K1310-X491 (material number)
or 6000 mAh type (compatible), V30145-K1310-X489 (material number)
-

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Gigaset Technologies GmbH
Frankenstraße 2, D-46395 Bocholt

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