Veritas Enterprise Vault™ Discovery Accelerator

Accelerate archive discovery and simplify review

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Overview

Any IT administrator or legal counsel who has had to respond to a lawsuit, internal investigation, or ensure compliance with industry regulations understands the challenges of information governance, meeting court-sanctioned deadlines, and the soaring costs of third-party review.

Veritas Enterprise Vault™ Discovery Accelerator provides IT, IT/legal liaisons, investigators, lawyers, paralegals, and HR professionals the ability to search, preserve, and review information across the organization. First, Enterprise Vault provides an archiving platform that allows organizations to store, manage, and discover data from messaging systems, social media, PSTs, NSFs, file servers, Microsoft SharePoint®, instant messaging platforms, databases, and more. Then, Discovery Accelerator enables the centralized search, preservation, and review of this content from a single user interface.

Veritas simplifies discovery for IT professionals while reducing costs, diminishing risk, and creating a repeatable and defensible end-to-end process.

Key benefits for IT:

- Automate the search, retrieval of electronic information across content repositories, and reduce the time, cost, and potential risk of manual searches.
- Reduce IT risk by establishing a chain of custody process and reporting for archived content with audit trails.
- Reduce or eliminate reliance on backup tapes for discovery.
- Place holds on potentially relevant information, regardless of the number of open cases, ensuring that it is not accidentally or maliciously deleted.
- Reduce dependence on IT for discovery and enable business users to run and manage their own search, retrieval, and holds.
- Provide case management capability for authorized reviewers/investigators with chain of custody tracking.

Key benefits for other departments:

- Search, preserve, and review multiple enterprise content sources from a single vendor.
- Initiate legal holds without costly and disruptive manual IT collection processes.
- Conduct early case assessment with targeted searches and filtering capabilities.
- Drive down third-party processing and review costs by collecting search results using keywords, metadata, and custom attributes.
- Search metadata and full attachments, including approximately 500 file types.
- Deduplicate in review prior to export to reduce legal processing and review costs.
- Reduce volume of data sent to service providers and outside counsel through culling, deduplication, and guided review tools.
- Export to native file system and message formats (including MSG, NFS, HTML, and PST) for third-party review, analysis, and case management tools.

Enhanced Retention and Classification

For customers seeking more precision and efficiency managing information, Enterprise Vault offers Retention, unlocking innovative Classification, Re-Classification and Gated Deletion capabilities. New Classification can analyze all ingested content across email, files, SharePoint, Instant Messaging, Social Media and more. Automation and policy-based decision-making control tagging items for faster search, discovery or supervisory review, assign unique retention or discard. With Retention Plans, you specify which archives to classify. Over time, regulatory and business retention requirements can change – with re-Classification, use policies to reset retention on archived information, even at the item level. Finally, Gated Deletion can retest items set to expire in the archive against current rules prior to allowing expiration to proceed.

For customers with end-user centric classification requirements, Enterprise Vault has long supported provisioning retention folders for Microsoft Exchange, IBM Domino and Windows-based files. End users can manually move meaningful email and files into folders that may have unique retention periods, and as such, organizations can be more proactive with deleting the non-essential and junk.

Secure, hierarchical, audited search, and production

Discovery Accelerator allows authorized reviewers (for example, corporate litigation, HR, external counsel) to quickly target and pinpoint specific email and files for legal discovery, external requests, or internal investigation. Enterprise Vault Discovery Accelerator provides a high level of organization and structure to the discovery process and enables content across the enterprise to be identified, preserved, reviewed, and marked, reducing dependencies on third-party vendors and outside counsel. Multiple databases can be created within Discovery Accelerator so that data can be segregated and secured for specific groups (for example, legal or HR), or pursuant to specific requirements (such as international data privacy requirements). Built with scalability in mind to help search across petabytes of data from multiple content sources, Discovery Accelerator is easily administered by IT and operated by legal and HR with secure permissions to enable granular control of sensitive data.

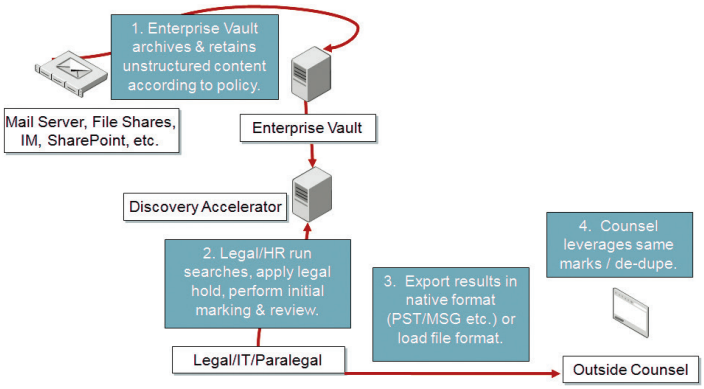


Figure 1. Accelerate eDiscovery while reducing cost and risk.

Flexible and efficient search options for legal and HR

Attorneys, HR reps, and other authorized personnel can leverage Discovery Accelerator to run searches across multiple archived content sources as needed for a particular matter. Searches can be executed based on multiple criteria, including custodian, date range, classification, and keywords, utilizing Boolean fields and attachment types to shape results. Furthermore, searches can be designed to exclude blocks of text such as email disclaimers. Result sets can be quickly culled in the analysis phase though advanced search within a search, conversation threading, and various filter capabilities offered in Guided Review. In addition, data can be deduplicated in the review and export process, further increasing efficiencies and reducing cost. All searches can be scheduled, and ad hoc investigative search folders can be used to organize items associated with case searches. This gives the organization options, secured by rights, to run preliminary and test searches, isolate proprietary content from case audit trails, or export selected item sets for review by outside counsel.

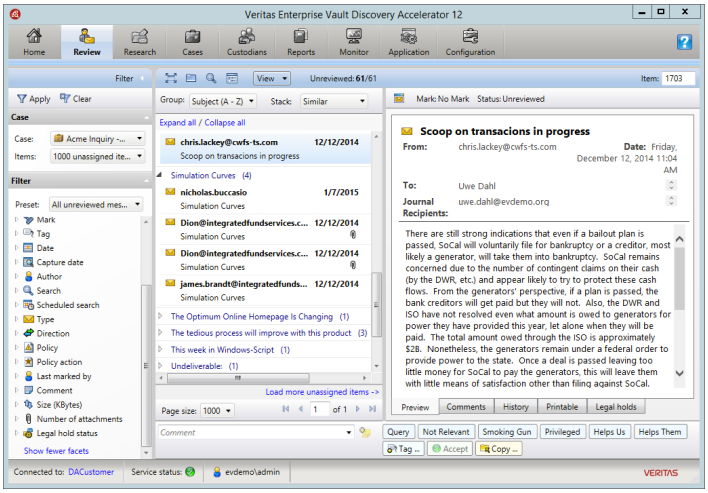


Figure 2. Discovery Accelerator provides flexible search options, scheduled searches and Guided Review to accelerate the early case assessment and discovery process.

Apply legal hold to relevant content

With Discovery Accelerator, an authorized user can automatically apply legal holds to data identified as relevant to a case or multiple cases ensuring that it will not be deleted. Data on multiple legal holds will not be released until the last legal hold has been lifted. Additionally, the system can automatically run scheduled searches to add any new content to an existing legal hold. Once a case is closed, users can quickly release all holds and allow the documents to revert to their originally scheduled retention policies.

Initial review and marking of items

Legal is provided with the tools to quickly and efficiently identify relevant information for early case assessment. Multiple reviewers can be assigned to review content identified by the Discovery Accelerator search. Reviewers can then mark items based on relevance, privilege, or any custom designations. The marks themselves can be permanently assigned to a message or groups of messages via the Discovery Accelerator production process. This means that if a privileged message that was produced from a case in Discovery Accelerator were to appear in review within another case in Discovery Accelerator, it would be identified as such so it could be removed from production.

Flexible export and production

Discovery Accelerator automates the production of relevant items, so they are ready to be produced directly to a requesting party or exported to third-party vendors or outside counsel for further analysis. Through the flexible options within Discovery Accelerator, all items can be produced in their native original file formats, including Microsoft® Exchange MSG and PST formats, and IBM Domino® or IBM Notes® NFS message formats, without having to open the original application. In addition, cases can be exported from Discovery Accelerator to third-party review, analytics, and case management tools.

Accelerator Open Reporting

Providing validation of eDiscovery processes is key to any eDiscovery or compliance strategy. Discovery Accelerator has always offered sample reports to establish a baseline for organizations. Once started, however, organizations are often presented with additional use cases that they must fulfill for their particular industry. The Accelerator Open Reporting feature enables you to gather specific data elements from a standard Open Data Protocol (OData) interface. Your reporting tool of choice can now extract vital eDiscovery data from Discovery Accelerator with ease, helping you to define what is relevant for your data analysis. From basic tools such as standard spreadsheet applications to advanced business intelligence and dashboard tools, OData provides an open and flexible interface to your most critical validation data.

General system requirements

For detailed compatibility information for your system environment please refer to the compatibility guide at http://www.veritas.com/docs/000097605

Storage options

Enterprise Vault allows customers to leverage existing storage platforms or implement more cost-effective storage specifically designed for archiving and long-term data retention. Storage options include:

- Direct Attached Storage (DAS) or Storage Area Network(SAN), recommended for index storage
- SAN or Network Attached Storage (NAS)
- WORM devices and content addressable storage (CAS)
- DVD/Optical/Tape (using Veritas NetBackup™)

For more detailed compatibility information for your system environment please refer to the compatibility guide at http://www.veritas.com/docs/000097605

More Information

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Veritas Technologies LLC enables organizations to harness the power of their information, with solutions designed to serve the world's largest and most complex heterogeneous environments. Veritas works with 86 percent of Fortune 500 companies today, improving data availability and revealing insights to drive competitive advantage.

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